October 29, 2020

Dear Residents,

We were advised on October 28, 2020, that a resident of The Mather Life Centre has a confirmed positive case of the Coronavirus disease (COVID-19). The resident is receiving care within the Life Centre and is taking guidance from their physician. We wish this resident a full recovery.

We will continue testing employees and residents in the Life Centre twice a week until there are no new positive results.

All indoor visits in the Life Centre are suspended until we have no new COVID-19 cases for 14 consecutive days.

<u>INDEPENDENT LIVING UPDATE:</u> We have no new cases of COVID-19 in Independent Living.

INDOOR DINING PAUSED:

Suburban Cook County is experiencing an increase in Coronavirus positivity rates and in hospitalizations due to Coronavirus. Indoor dining in Evanston and surrounding suburbs was recently suspended by an order from Governor Pritzker, and The Mather is following suit. For now, we have **paused all restaurant service** in our community. We'll monitor local data and guidelines to determine when restaurants at The Mather may re-open.

We understand that this change is frustrating, but we encourage you to take advantage of our meal delivery and carryout options and enjoy them in your apartment home. Doing so is the best way to avoid the risks that come from eating with others, and in turn helps protect the entire community.

With the rise in local cases, we ask that you continue to take steps to protect yourself and others. Please be consistent in practicing physical distancing, proper hand hygiene, and wearing a mask that covers your nose and mouth.

IF YOU HAVE COVID-19 CONTACT OR SYMPTOMS:

If you experience any symptoms of COVID-19—which are listed at the end of this communication—please immediately reach out to your physician regarding your condition. We ask that you also notify the Concierge at (847) 492.5000 and immediately begin quarantining in your apartment home.

Please also notify the Concierge and begin to quarantine if you learn you have had possible contact with someone who has tested positive for COVID-19. For the safety of everyone, we will post signs on the doors of apartment homes that are under quarantine.

Mather.

For general questions, please call (847) 492.4651 or email <u>bewell@thematherevanston.com</u>.

Please know that the health and well-being of residents and staff continue to be our top priority. Take care and stay well.

Sincerely,

Deann Daniel Executive Director

PS: Please note that this letter is being shared with all residents' current emergency contacts.

COVID-19 SYMPTOMS:

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 492.5000. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms recently added include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

