

October 12, 2020

Dear Residents,

We have learned that **four residents of The Mather Life Centre have a confirmed positive case of the Coronavirus disease (COVID-19)**. The residents are under the guidance of their physicians and we wish them well as they recover. Residents who have tested positive for the virus will move to the negative pressure wing. Additional results from resident testing this past weekend is pending.

We understand this is not the news anyone wanted to receive. We are committed to the safety of those living and working at The Mather. Please be assured that we continue to follow procedures to protect residents and staff:

**ROUTINE TESTING:**

We'll continue weekly surveillance testing of residents and employees in the Life Centre. This testing will continue until we have achieved 14 days without a positive test result.

**CLEANING & SANITATION CONTROLS:**

In addition to regular cleaning, our housekeeping team cleans and disinfects high-touch areas in the Life Centre. These areas include doorknobs and door handles, door push bars, light switches and cover plates, etc. as well as wheelchair handles, walkers, headboards, nightstands, and nurse call buttons. In addition to our standard strong infection control practices, we will have a national company sanitize and deep clean high-touch areas in the Life Centre.

**STAFF ARE WEARING PPE:**

Employees who provide care in the Life Centre wear personal protective equipment (PPE) including a mask, gloves, goggles or a shield, and a gown.

**HEALTH SCREENINGS:**

Employees undergo a health screening and temperature check before they begin their shift at The Mather. In the Life Centre, staff are screened twice per shift for temperature changes and residents are screened twice per shift for temperature, respiratory status, and oxygen levels.

**COVID-19 TASK FORCE:**

The interdisciplinary task force of Mather senior leadership continues to meet regularly to implement proactive, decisive actions and discuss new protocols, policies, and procedures for implementation. The group closely monitors the Center for Disease Control's recommendations, as well as those from state and local health agencies.

**INDEPENDENT LIVING VISITS:**

Please note that at this time, visitors for Independent Living residents are allowed only in the South Garden and The Georgian Lounge patio.



We continue to be steadfast in our support of you and our team members, as we remain focused on keeping you healthy and well. Thank you for your continued support and for doing your part to protect your neighbors and the staff.

**For general questions, please call (847) 492.4651 or email [bewell@thematherevanston.com](mailto:bewell@thematherevanston.com).**

Take care and stay well.

Sincerely,

Deann Daniel  
Executive Director

*PS: Please note that this letter is being shared with all residents' current emergency contacts.*

**COVID-19 SYMPTOMS:**

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 492.5000. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms recently added include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

