

August 14, 2020

Dear Residents,

In follow-up to our earlier communication today, we received notice this afternoon that an employee who works in Independent Living at The Mather has a **confirmed positive case of the Coronavirus disease (COVID-19)**. The employee is recovering at home and following guidance from their physician. We wish this team member a speedy recovery. The Mather is interviewing this individual to determine if he/she was in close contact with residents and/or employees (meaning within 6 feet of anyone for more than 15 minutes).

**The Mather Life Centre Testing Results: Update**

Of the Life Centre employees tested August 12, we've received 80 negative results and the remainder are pending.

The Mather follows guidance from the CDC and the Illinois Department of Public Health (IDPH) for employees who test positive or exhibit COVID-19 symptoms. Employees who test positive will be asked to contact their physician, isolate at home, and monitor their symptoms. In order to return to work, employees must be free of symptoms, defined as resolution of fever without the use of fever-reducing medications and improvement in respiratory symptoms (e.g., cough, shortness of breath) for at least 72 hours and at least 10 days after the test results. A Mather Human Resources representative will be in communication with all employees who test positive while they are isolating and will determine when each can return to work.

**We continue to emphasize to employees the importance of continuing to practice safe measures outside of work, such as physical distancing from anyone outside your home (no closer than 6 feet and for no longer than 15 minutes), frequent hand-washing, staying away from groups of 10 or more people, wearing masks, and disinfecting frequently touched surfaces in the home.** Here at The Mather, we continue our protocols of health and temperature screening of employees, infection control measures, and deep cleaning measures.

The Mather has been very proactive and transparent regarding its actions and plans relating to COVID-19 and will continue to update residents and employees frequently, or each subsequent time a confirmed infection of COVID-19 is identified.

**For general questions, please call (847) 492.4651 or email [bewell@thematherevanston.com](mailto:bewell@thematherevanston.com).**

**Thank you and stay well.**

Sincerely,

Deann Daniel  
Executive Director

*PS: Please note that this letter is being shared with all residents' current emergency contacts.*

**COVID-19 SYMPTOMS:**

If you are experiencing any of the following symptoms, you should contact your physician for guidance, stay in your home, and notify the Concierge at (847) 492.5000. Symptoms include a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting. Newer symptoms recently added include headache, chills, and muscle pain. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.