

THE MATHER EMPLOYEE COVID-19 UPDATE

May 3, 2020

Dear employee of The Mather,

In follow-up to our communication on May 2, 2020, about mass testing, we wanted to provide an update.

- We received notice last evening that a second Life Centre employee tested positive for the virus. The Mather conducted internal trace mapping and determined this individual was not in close contact with residents and/or employees. This employee is resting at home and in quarantine for 14 days. We wish the employee a speedy recovery to be healthy and well soon.
 - In addition to our strong infection control practices, we will have a national company sanitize and deep clean high touch areas in the Life Centre. This in-depth process provided by outside professionals helps us focus on our ongoing operations and cleaning of resident suites.
- We are working to **secure testing for all Life Centre employees and Life Centre residents, including residents that reside in Assisted Living, Memory Support, and Skilled Nursing**. We will be sharing more about our mass testing plans as they materialize.

We understand that news of a positive case can be unsettling. Please know we care about you and are here to support you. The health and well-being of our entire community is our top priority. We will continue to keep you informed. If you have any questions, please reach out.

For general questions, please call (847) 492.4651 or email bewell@thematherevanston.com.

Take care and stay well.

Sincerely,

Deann Daniel
Executive Director

REMINDERS AND RESOURCES

- **Please stay home if you are not feeling well.** The current protocol from the CDC is to self-monitor for symptoms. If you experience any symptoms including: a loss of taste or smell, cough, fever, headache, chills, muscle pain, sore throat, shortness



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of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.

- Please know we care about you and are here to support you. We will keep you informed of updates through email and at www.mather.com/team. If you have any questions, please reach out to any of the following task force members: Dave Murlette at dmurlette@mather.com, Michelle Madda at mmadda@mather.com, or Mary Sullivan at msullivan@mather.com.
- **Mather Employee and Family Assistance Program: 24 Hour Counseling & Confidential Referral Service**
1 (800) 843.1327
www.resourcesforliving.com
User name: Mather LifeWays
Password: EAP
Provider is Aetna Resources for Living.
- Centers for Disease Control (CDC): www.cdc.gov