

May 3, 2020

Dear Residents,

Thank you to many of you of who have reached out with kind words and support. We often say, we are in this together, and those words ring true each day for me as we navigate this unprecedented time. In follow-up to our communication on May 2, 2020, about trace mapping, mass testing, and infection control, we wanted to provide an update.

- Test results for the resident that originally had inconclusive test results, and was re-tested, came back negative for Coronavirus disease (COVID-19).
- We received notice last evening that a second Life Centre employee tested positive for the virus. The Mather conducted internal trace mapping and determined this individual was not in close contact with residents and/or employees. This employee is resting at home and in quarantine for 14 days. We wish the employee a speedy recovery to be healthy and well soon.
  - In addition to our strong infection control practices, we will have a national company sanitize and deep clean high touch areas in the Life Centre. This in-depth process provided by outside professionals helps us focus on our ongoing operations and cleaning of resident suites.
- We are working to **secure testing for all Life Centre employees and Life Centre residents, including residents that reside in Assisted Living, Memory Support, and Skilled Nursing**. We will be sharing more about our mass testing plans as they materialize.

The health and well-being of our entire community is our top priority. We will continue to keep you informed.

Thank you and stay well.

For general questions, please call (847) 492.4651 or email [bewell@thematherevanston.com](mailto:bewell@thematherevanston.com).

Sincerely,

Deann Daniel,  
Executive Director

*PS: Please note that this letter is being shared with all residents' current emergency contacts.*