THE MATHER EMPLOYEE COVID-19 UPDATE

May 4, 2020

Dear Employees of The Mather,

We wanted to share an update with you:

- There are no new resident cases.
- We received notice last evening, May 3, that a third Life Centre employee tested positive for the Coronavirus disease (COVID-19). We understand this is not the news anyone wanted to receive. This employee is resting at home and in quarantine for 14 days. We wish the employee a speedy recovery.
 - We have reported this information to the Evanston Health and Human Services (HSS) department, Cook County Health Department, and Illinois Department of Public Health (IDPH).
 - o The Mather is interviewing this individual to determine if he/she was in close contact, within 6 feet for more than 10 minutes, with residents and/or employees.
- We are committed to testing Life Centre employees and Life Centre residents, including residents that reside in Assisted Living, Memory Support, and Skilled Nursing.
 - We are actively pursuing multiple sources to secure testing, including private labs. Based on limited resources and supplies, the state and many hospital systems are prioritizing testing.
 - Our priority is to secure testing for Life Centre residents and employees.
 The decision to test in Independent Living will consider the COVID-19 positivity rate of Life Centre employees and the circumstances around the easing of restrictions for residents in Independent Living. It is also be contingent on availability of testing supplies.
 - We will continue to update all stakeholders as more information becomes available.

We understand learning of a new case is unsettling. We continue to implement strong infection control and sanitation protocols to minimize spread of the virus and remain steadfast in our support of you and the residents during this time.

Thank you and stay well.

For general questions, please call (847) 492.4651 or email <u>bewell@thematherevanston.com</u>.

Sincerely, Deann Daniel Executive Director



THE MATHER EMPLOYEE COVID-19 UPDATE

REMINDERS AND RESOURCES

- Please stay home if you are not feeling well. The current protocol from the CDC is to self-monitor for symptoms. If you experience any symptoms including: a loss of taste or smell, cough, fever, headache, chills, muscle pain, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.
- Please know we care about you and are here to support you. We will keep you informed of updates through email and at www.mather.com/team. If you have any questions, please reach out to any of the following task force members: Dave Murlette at dmurlette@mather.com, Michelle Madda at mmadda@mather.com, or Mary Sullivan at msullivan@mather.com.
- Mather Employee and Family Assistance Program: 24 Hour Counseling & Confidential Referral Service

1 (800) 843.1327

www.resourcesforliving.com User name: Mather LifeWays

Password: EAP

Provider is Aetna Resources for Living.

• Centers for Disease Control (CDC): www.cdc.gov



