THE MATHER EMPLOYEE COVID-19 UPDATE

May 21, 2020

Dear employees of The Mather,

Earlier this week, we implemented testing for the Coronavirus disease (COVID-19) for residents and employees in The Mather Life Centre. We had expected that there may be some positive cases among those tested, knowing that people may have the virus who are asymptomatic. We are pleased to share, based on this testing, we have no new positive cases in Assisted Living, Memory Support, or Skilled Nursing. We tested 145 residents, employees, and private caregivers in the Life Centre, with three pending results, all others testing negative, and six employees remaining to be tested.

Separate from this testing, we received notice yesterday from an employee, who has not been on The Mather property since May 6 (more than 14 days), that they tested positive for COVID-19. This employee is recovering at home and following guidance from their physician.

We are very proud of you and your commitment to implementing strong infection control and sanitation protocols to minimize the spread of the virus. We wanted to reiterate some of those practices below.

INFECTION CONTROL MEASURES

It is important to note that The Mather has been operating under the assumption that COVID-19 exists in the community. Therefore, we will continue to follow current protocols and practices regarding infection prevention, including health screening of staff and residents for symptoms; enhanced environmental cleaning and disinfection; use of personal protective equipment during resident care; and restriction of visitors.

Deep-cleaning measures, particularly in high-touch areas:

Throughout the community, we continue to implement strong infection control and sanitation protocols to minimize the spread of the virus. The housekeeping team is cleaning and disinfecting high-touch areas based on guidance from local and state health departments.

Personal protective equipment in the Life Centre:

Employees throughout the community are wearing masks and other personal protective equipment (PPE) as recommended by federal, state, and local guidance. They are practicing social distancing, frequently washing hands, and taking other precautions to prevent the spread of the virus.

We hope this positive news brings you comfort. The health and safety of residents and employees is truly at the forefront of what we do.

Mather.

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For general questions, please call (847) 492.4651 or email <u>bewell@thematherevanston.com</u>.

Sincerely,

Deann Daniel Executive Director

Thank you and stay well.

REMINDERS AND RESOURCES

- Please stay home if you are not feeling well. The current protocol from the CDC is to self-monitor for symptoms. If you experience any symptoms including: a loss of taste or smell, cough, fever, headache, chills, muscle pain, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Please note that pink eye, eye pain, or vertigo, as well as discoloration of the toes may also be COVID-19 symptoms.
- Please know we care about you and are here to support you. We will keep you informed of updates through email and at www.mather.com/team. If you have any questions, please reach out to any of the following task force members: Dave Murlette at dmurlette@mather.com, Michelle Madda at mmadda@mather.com, or Mary Sullivan at msullivan@mather.com.
- Mather Employee and Family Assistance Program: 24 Hour Counseling & Confidential Referral Service

 (800) 843.1327
 www.resourcesforliving.com
 User name: Mather LifeWays
 Password: EAP
 Provider is Aetna Resources for Living.
- Centers for Disease Control (CDC): <u>www.cdc.gov</u>

