



April 22, 2020

Dear Employees of The Mather,

We wanted to inform you that we learned on April 22, 2020, that an employee of The Mather Life Centre has a confirmed case of the Coronavirus disease (COVID-19). This afternoon we spoke with the employee, who confirmed the positive results. While you may have questions about the employee's well-being, we know you understand we must honor the individual's confidentiality and cannot provide specific information. The employee is recovering at home and we will provide ongoing support. The employee will be quarantined at home for 14 days. We wish this team member a speedy recovery.

Upon receiving the report, The Mather responded immediately to begin to notify employees, residents, and family members. The Mather has also reported the case to the Evanston Health and Human Services Department and Illinois Department of Public Health. It is our understanding that the Evanston Health and Human Services Department will conduct trace mapping and will contact people who are identified as having had close contact with this person.

What happens next?

- We have contracted with a national company to sanitize and do a deep clean of high touch areas in The Mather Life Centre. This in-depth process provided by outside professionals helps us focus on our ongoing operations and cleaning of resident suites.
- We are increasing the frequency of health screenings and temperature checks for employees and residents within The Mather Life Centre.

The Mather has been following the guidelines from the Centers for Disease Control (CDC) for infection control, including:

- All employees at The Mather wearing masks.
- Kitchen staff washing their hands before putting on gloves to prepare food.
- Housekeeping staff frequently disinfecting commonly touched surfaces.
- Using a special sanitizing spray gun in our Culinary Experience Center that is effective in killing Coronavirus-type viruses.
- Practicing social/physical distancing (at least six feet from another person).

In addition to these measures, we will also follow the lead of the state and local health departments to minimize the spread of the virus. The Mather, along with an interdisciplinary task force of Mather senior leadership, continues to purposely plan, prepare, and implement actions to help prevent the spread of COVID-19, as necessary based on guidance from the CDC and recommendations from our Medical Director.

We encourage you to continue to protect yourself, your family members, and others with whom you may have contact by practicing "physical distancing" (no closer than 6 feet away for no

more than 10 minutes); good hand hygiene by washing your hands frequently for 20 or more seconds; and wearing masks that cover your mouth and nose when you are out in public for essential shopping and medical appointments.

Please stay home if you are not feeling well. The current protocol from the CDC is to self-monitor for symptoms and not be tested for COVID-19 unless advised by a physician. If you experience any symptoms including: a loss of taste or smell, cough, fever, sore throat, shortness of breath, and gastrointestinal issues such as diarrhea, nausea, or vomiting, please immediately reach out to your physician and notify your manager or your Human Resources representative of your condition. Please note that pink eye, eye pain, or vertigo may also be COVID-19 symptoms.

Please know we care about you and are here to support you. We will keep you informed of updates through email and at www.mather.com/team. If you have any questions, please reach out to any of the following task force members: Dave Murlette at dmurlette@mather.com, Michelle Madda at mmadda@mather.com, or Mary Sullivan at msullivan@mather.com.

Thank you and please stay well.



Mary Leary
President and CEO



Mary Sullivan
SVP, Human Resources