

March 30, 2020

Dear Residents,

We wanted to inform you that we learned on March 29, 2020, a resident of **Mather Place** in Wilmette has a confirmed positive case of the Coronavirus disease (COVID-19), which was reported to us by a family member. I know that this is not the news any of us wanted to receive. This is the first known case of COVID-19 connected to **Mather Place**. The resident with the confirmed case is receiving care at Evanston Hospital and is taking guidance from their physician. We wish the resident a full recovery and are in contact with the family.

As the virus is accelerating in the Evanston area, we continue to identify and implement new measures to minimize the spread of the virus. As you can understand, it is our responsibility to implement these necessary measures to not only protect you, but everyone who lives and works at The Mather.

Thank you for your effort to remain in your home (except for enjoying fresh air in our gardens and picking up your mail) to help protect yourself and those around you. We know it is not easy. As you are sheltering in place, **we feel it is prudent to temporarily suspend housekeeping services at this time to further minimize potential spread of the virus.** We will continue to assist with trash removal and replacement linens. We are working through the details and will be in touch with more specifics soon.

A copy of a letter that went to Mather Place residents is included for reference. Click [here](#).

Thank you for your continued support during this time. The health and well-being of our entire community and each of you is our top priority. If you have questions, please call (847) 492.4646 or email [bewell@thematherevanston.com](mailto:bewell@thematherevanston.com).

Regards,

Deann L. Daniel  
Executive Director

PS: Please note that this letter is being shared with all residents' current emergency contacts.